Media Station|PT 1.8.2 on Windows and Macintosh

This Read Me documents known issues with Media Station|PT 1.8.2 software.

Installing Media Station|PT

This section documents known issues you may encounter when installing Media Station|PT, along with workarounds.

Uninstall of Pro Tools and Media Station Software Required When Updating to Newer Version of Media Station

Before installing the latest version of Media Station|PT, you must uninstall Pro Tools and any previous version of Media Station|PT or Media Station|V10. After you have done so, it is advised to install Media Station|PT before installing Pro Tools.

Clicking "Continue" During InterLok Install Portion of Mac OS X Media Station|PT Installation Causes InterLok Installer to Restart (Item #UDEV00195237)

When the Media Station|PT installer has nearly completed, you will be prompted to install InterLok. When InterLok completes installing, a dialog with Quit and Continue buttons appears with a message indicating that installation is complete. This dialog applies only to the installation of InterLok and not that of Media Station|PT. To allow Media Station|PT to finish installing, click Quit. (Clicking Continue restarts the InterLok installer.)

⚠️ *See the Media Station|PT Guide for detailed information on installing Media Station|PT.*

Known Issues

This section documents known issues you may encounter when using Media Station|PT version 1.8.2, along with workarounds if they exist.

Media Station|PT Launch Will Freeze if Expansion|HD Not Powered On (Item #UDEV001976992)

If an Expanion|HD chassis is installed, power it on before launching Media Station|PT. If the chassis is not powered on, Media Station|PT will freeze during the "Initializing Audio" launch phase.

Crash on Windows XP When Launching Media Station|PT with HFS Volume Attached (Item #UDEV00195396)

If you attach an HFS or HFS+ volume to a Windows XP system and it crashes when launching Media Station|PT, you must upgrade to MacOpener version 6.0.8.

Error: ADVAudioDev:Failed to set DIO Audio Sample Rate (Item #UDEV00197331)

Changing the audio sample rate in Media Station|PT may not change the sample clock on the audio peripheral. If you change the sample rate in Media Station|PT and this error occurs, dismiss the error message then set the sample rate again. The sample rate will change with the second attempt.

Sending 24P Sequence to Pro Tools with Audio Links and QuickTime References May Cause Intermittent Errors (Item #UDEV00192861)

If you are working on a 24P project, and you choose Send to Pro Tools > Link to Audio + QT Ref, you may intermittently see an error message reading, "Access Violation exception occurred." If you see this error, exit Media Station|PT and relaunch. Continuing without exiting may lead to runtime errors or loud pops on all channels.

Loading a Sequence with Avid Pan and Zoom Effect May Display File Location Prompt (Item #UDEV00195001)

When you load a sequence with an unrendered clip containing the Avid Pan and Zoom effect, a "Please Locate [file name]" message will appear if the software cannot find the original graphic file linked to the effect.

If the graphic is available, navigate to it and select it. If the graphic is not available, you must choose any other graphic to void the dialog. If you continually press Cancel without selecting a graphic, Media Station|PT may stop responding and you may need to force quit.

HFS+ Drives Not Visible on Windows XP When Consolidating Media

When you consolidate media on export (File > Send To > Digidesign Pro Tools > Consolidate-Link Audio and Video), valid HFS+ volumes may not appear in the Target Drive lists.

To allow HFS+ volumes to display as target drives for media consolidation:

1 In Media Station|PT, choose Tools > Console.

2 In the Console window, type "AllDrives" in the text field, and press Enter.

Using Mojo to Capture DV25 4:1:1 or DV25 4:2:0 in MXF or OMF May Cause Intermittent Error Messages (Item #UDEV00194041)

When using Media Station|PT with Avid Mojo to capture DV25 video (4:1:1 or 4:2:0) in MXF or OMF, the following inter-mittent error messages may display: "ADM_DIRECTIO_INTERMEDIATE_SYNC_FIFO_UNDERRUN" or "Mac Error -39 (End of File)." If you see either of these messages, you cannot continue capturing in DV (but can capture in other video resolutions). To continue capturing in DV, you must quit Media Station|PT, power cycle the Avid Mojo, and relaunch Media Station|PT.

Video Media Not Found When Using Pro Tools to Import AAF with Embedded Audio and Linked Video (Item #UDEV00194027)

When using Pro Tools to import an AAF file with embedded audio and linked video, you may see a message indicating the video has not been found. If you receive an AAF in this form, first import the AAF into Media Station|PT, export it as an AAF linked to audio and video, and then import it into Pro Tools.

If you want to export an AAF with embedded audio and linked video from Media Station|PT, export OMF 2.0 or AAF with em-bedded audio with copy and linked to video.

Batch Capturing from FireWire DV Source Whose Audio Sample Rate Does Not Match Project's Audio Sample Rate Causes Error (Item #UDEV00184951)

When conducting a batch capture via FireWire from a DV source whose audio sample rate does not match the project's audio sample rate, a "Batch Capture Incomplete" message displays after approximately ten seconds. Change the project's audio sample rate setting to match that of the source before batch capturing.

Clicking Between the Desktop and the Media Station|PT Application Has an Approximate Delay of 3 Seconds Before Media Station|PT Becomes Active (Item #UDEV00171578)

This is expected behavior, and occurs as the application regains control over the audio hardware.

Capturing Audio Without Video in Media Station|PT May Cause Minor Frame Offsets (Item #UDEV00171679)

When using Media Station|PT to capture audio without video, the captured audio may be offset by as much as 3/8 of a frame (for analog I/O) or 1/2 of a frame (for standard digital I/O). If you are using the AES/EBU inputs on the optional digital I/O card, no offsets will occur.

As a workaround, you can either capture the audio in Pro Tools, or export the audio from Media Station|PT as an AAF, then open the AAF in Pro Tools and slip the audio to compensate for the offset.

Using Spacebar for Playback May Not Work if Media Station|PT Left Idle for Extended Period (Item #UDEV00193796)

If you leave Media Station|PT running with a sequence in the Timeline for an extended period (such as overnight), pressing the Spacebar may not play back the sequence. As a workaround, click in another location within the sequence to place the cursor there. (Pressing the Spacebar should now play back the sequence.)

Displaying the Import Window May Cause Cursor to Disappear (Item #UDEV00192901)

This may occur on Windows XP when opening file navigation windows (similar to the Import dialog). As a workaround, switch to another application or go to Windows Explorer, then switch back to Media Station|PT—the cursor should be properly displayed.

Exporting AAF to Unity Slower than Exporting OMF (Item #UDEV00009124)

Exporting an AAF sequence to a Unity Workspace is considerably slower than exporting an OMF sequence to the same Workspace. For faster results, export AAF sequences to local volumes then copy manually to the Unity Workspace.

Alt-Dragging Multiple Master Clips to Record Monitor Not Supported by Media Station|PT (Item #UDEV00161601)

In other Avid applications, you can Alt-drag multiple master clips to the Record monitor. This feature is not supported in Media Station|PT. (You will see the yellow splice-edit icon when you do this, but the feature is not supported.) You must edit the clips by dragging them separately to the Source monitor.

Sequence Playback While Using the Capture Tool with Only Digital Audio Input May Cause Failure (Item #UDEV00194930)

When in the Capture Tool with a digital audio input selected, clicking Play from the Source or Record monitor may fail with the following error: "Exception: ADM_DIO_ERROROCCURRED, DIOErr::PMDIO_OutputMODE::Abort-failed to stop driver."

This occurs because the sync source has not had enough time to change from the incoming digital audio from the Capture Tool to the Reference Video used by the Timeline. If this happens, click Continue through the error and play the sequence again. To avoid this issue, either close the Capture Tool before playing a sequence, or select any other window in the Media Station|PT interface before playing a sequence (this will allow the system to re-sync to the Video Reference).