# **Read Me**

# **DigiTranslator 2.0**

This Read Me documents compatibility details and known issues for using DigiTranslator 2.0.

# **Compatibility**

Digidesign can only assure compatibility and provide support for Digidesign-qualified hardware and software configurations. For a list of Digidesign-qualified computers, operating systems, and third-party devices, refer to the latest compatibility information on the Digidesign Web site (www.digidesign.com).

#### Installing MediaManager Client Software

The MediaManager Macintosh client installer aborts if Avid editing software is not present. The workaround for installing MediaManager client software on a Pro Tools system is to select "Custom Install" and check the box for "Plug-In Only."

## **Known Issues**

The following sections document known issues you may encounter in using DigiTranslator, along with workarounds if they exist.

## **OMF Files and Pro Tools Mac-PC Compatibility**

OMF files opened in Pro Tools (with File > Open) do not open with Pro Tools Mac-PC compatibility enforced. This can be an issue if the session or media are going to be OMF-exported back to a Windows platform. To ensure that Mac-PC compatibility is maintained, create a new session in Pro Tools that has Mac-PC compatibility enforced and use the Import Tracks command under the File menu.

### **Embedded Video Not Supported**

Embedded video is not supported. If you encounter a file that has embedded video, you will be prompted to find the video file. Select Skip all Video to open just the audio portion of the OMF.

#### **Exporting OMF Files Can Create Extra Media**

When exporting an OMF sequence from Pro Tools with Enforce Avid Compatibility or Quantize Edits to Frame Boundaries enabled, Pro Tools will create numerous files called "sample accurate edit." This is the result of Pro Tools padding audio files to reach the next frame boundary. You can delete these files, but may hear undesired material exposed at either end of the main files. For further explanation of these files, see Quantize Edits to Frame Boundaries in Chapter 5 of the *DigiTranslator 2.0 Guide*.

## Mixed Audio Sample Rates Are Not Supported Error

When importing an OMFI Audio/Video sequence which has been exported from an Avid workstation, you may receive a "Mixed audio sample rates are not supported" error message, even though the audio files are all of the same sample rate. This can occur when the video clips in the Avid sequence were digitized with mixed audio sample rates, even though the exported audio is all of the same sample rate. If you receive this error, the Avid sequence must first have all of its video master clips reconsolidated as video-only clips, so that they are not related to any audio. Then the sequence may be exported for use in Pro Tools.