

Pro Tools 5.1.1 (TDM for Windows 2000)

This Read Me documents compatibility details and known issues for Pro Tools 5.1.1 TDM systems (Windows).

Compatibility

Digidesign can only assure compatibility and provide support for Digidesign-qualified hardware and software configurations. For a list of Digidesign-qualified computers, operating systems and third-party devices, refer to the latest compatibility information on the Digidesign Web site (www.digidesign.com/compato/).

Setting up Pro Tools Hardware with Windows 2000

There have been changes in the installation process since the last release of Pro Tools. To avoid problems, please read Chapter 3, "Installing Pro Tools Hardware" of the *Pro Tools TDM Installation Guide, Version 5.1.1 for Windows 2000* and follow the installation instructions carefully.

Upgrading Pace InterLok Plug-Ins from Windows NT

Before you upgrade your operating system to Windows 2000, it is important that you de-authorize any Pace InterLok floppy disk copy protected plug-ins that you had on a Pro Tools v5.0.1 (or earlier) system. Plug-ins can be re-authorized with the same Pace InterLok floppy disk once your system upgrade is complete.

Updating to Windows 2000 Software And Drivers

Most hardware devices (such as MIDI interfaces) which worked on Windows NT will not function correctly on Windows 2000 without software or driver updates. Please check with the manufacture of the various system devices you plan to use on Windows 2000, to ensure you are using the latest Windows 2000 software or drivers.

Known Issues

The following sections document known issues you may encounter in using Pro Tools 5.1.1 TDM for Windows, along with workarounds if they exist.

Copying Floppy Disks

Floppy disks cannot be copied with Pro Tools running in the background. To copy a floppy disk, close Pro Tools first.

Edit Pack Keyboard and Mouse

If the Edit Pack's USB keyboard and mouse do not function immediately following a firmware upgrade, reboot the computer.

Using Edit Pack Mouse with Lower "Motion Speed" Settings

When the Edit Pack mouse's Motion Speed is set to a very slow rate (in the Windows Control Panel > Mouse > Motion > Speed dialog), the mouse can only be moved to the left by moving up and to the left.

Inactive Tracks May Lose Settings at Session Startup

Some track information may not be retained when a track is Inactive at session startup and is then selected with File > Make Selected Track Active. You may need to manually activate the track's inserts, inputs and outputs.

Using Matrox G450 in Dual Monitor Mode with Emagic amt8 MIDI Interface

In order to use the Matrox G450 in dual monitor mode in a configuration with the Emagic amt8 MIDI interface, first install the "Unitor8 Driver v3.0" driver. Next replace only the "Unitor8 Control v3.0" with the older "Unitor8 Control v1.2." Contact Emagic for more information.

Using MacOpener

Windows 2000 Professional may not be able to read from HFS or HFS+ drives on a system with MacOpener installed until MacOpener's MacLic.exe is run.

If you get errors such as "Access Denied" or "Error executing inpage command" when attempting to use MacOpener's HFS or HFS+ drive compatibility in Pro Tools, close Pro Tools, run MacLic.exe (the MacOpener License application that was installed with MacOpener), and relaunch Pro Tools.

Expired Demo Plug-Ins

Using a demo plug-in whose trial period has ended may result in an "Illegal Instruction Attempted" error within Pro Tools. Removing the expired demo plug-ins from your Plug-In folder will rectify the situation.

Running USD Setup

USD Setup can only be used on COM1 in the Windows 2000 Professional operating system.

"Access Violation" and Startup Errors which Require Recreating Pro Tools Preference File.

Should you get an "Access Violation" error, or for any reason experience an error during system or session launch, you may need to delete your preference file. Like many applications, Pro Tools keeps a record of your most recently used files, your settings, and your preferences in a separate file. Occasionally, this file gets corrupted and must be recreated. This file is called "Pro Tools 5_1 Preference.ptp." It resides in the directory \Documents and Settings\"username"\Applications\Digidesign of your boot disk (where "username" is your Windows login username). Should you need to find this file and cannot, please consult Windows 2000 Help for instruction on how to Show Hidden Files. If you still cannot find the file, use Windows search for files or folders feature to find the file.

Conflicts between Pro Tools and Windows 2000 Keyboard Commands

Because Pro Tools uses the “Start” and “Alt” keys for some keyboard commands, which are also used by Windows 2000, you may experience conflicts. For example, pressing Alt-Start-d minimizes Pro Tools, but subsequently pressing “d” minimizes any application. In this case, to deactivate the keyboard shortcut, press Ctrl-Alt-d again.

Prevent InterLok Plug-In Authorization Lost in NTFS Boot Drives with Long Names

If your system contains one or more drive(s) formatted with NTFS, and which have volume names longer than 11 characters, corruption of InterLok Plug-In authorizations may occur. In order to remedy this issue before corruption can occur, rename NTFS volumes to names that are 11 characters or less before installing or launching Pro Tools. Should you attempt to launch Pro Tools with NTFS drives longer than 11 characters, a dialog should appear alerting you to this fact.

Using AudioSuite Plug-Ins on Sessions residing in “Read-Only” Folders

Attempting to use AudioSuite processing on sessions residing in “Read-Only” folders will result in “Access Violations,” 7100 DAE errors, or -7453 DAE errors. Changing the session folder to a “Normal” status, and rebooting the session will alleviate these errors.

