iLok Usage Guide 6.0

Some Digidesign software options use a new hardware authorization system known as iLok. The iLok is a portable, cross-platform USB device used to authorize software options for Pro Tools systems. The iLok is similar to a dongle, but unlike dongles, was designed to securely authorize multiple software applications from a variety of software developers.

Authorizations can be added to the iLok USB key using an iLok License Card, a plastic card with a small, punch-out GSM plastic chip. The chip is used to move authorizations to the iLok USB keys. Authorizations can also be added and managed using PACE's iLok.com. The iLok.com Web site is expected to go live in Q1 2003.

Please familiarize yourself with the iLok by reading this document before installing any plug-ins or software options that require an iLok for authorization.

Installation and Operation

For software installation and operating instructions, refer to the documentation included with your plug-in software. For additional information about plug-ins and their operation, refer to your *Pro Tools Reference Guide* and *DigiRack Plug-Ins Guide*.

Plug-In Demos and iLok

Some plug-ins require both the presence of an iLok USB key and a valid demo authorization when evaluating the plug-in in demo mode. When a plug-in requiring the presence of an iLok demo authorization for demo mode is instanced and no iLok or iLok authorization is present, an error dialog will appear.

iLoks distributed with Pro Tools|HD systems are pre-authorized for most Digidesign plug-ins that require an iLok demo authorization for evaluating the plug-in in demo mode. Users who do not have a pre-authorized HD iLok and need an iLok demo authorization must visit the Digidesign Web site (www.digidesign.com) for information on how to download and install a valid demo authorization.

The following Digidesign plug-ins require an iLok USB key and a valid demo authorization when running in demo mode.
- Digidesign Bruno/Reso
- Digidesign DINR
- Digidesign Reverb One
- Access Virus
- Access Virus Indigo
- Line 6 AmpFarm
- Line 6 EchoFarm
- Sonic NoNOISE

Plug-Ins that Require an iLok for Authorization

With the release of Pro Tools software version 6.0, some Digidesign and third-party plug-ins require an iLok for authorization and will no longer use diskette-based authorizations. If you own plug-ins that previously used diskette-based authorizations, but now require iLok authorization, please contact Digidesign Customer Service. Digidesign Customer Service will assist registered customers in acquiring iLok-compatible authorizers.

The following plug-ins require a valid iLok authorization when used with Pro Tools software version 6.0 and higher:

- Digidesign Bruno/Reso
- Digidesign DINR
- Digidesign Reverb One
- Access Virus
- Line 6 AmpFarm
- Line 6 EchoFarm

Software Options that Include Both iLok License Cards and Diskette-based Authorization

Some Pro Tools software options may include both diskette-based and iLok License Card authorizations. In some cases you may chose either type as your authorization preference. In other cases, diskette-based authorization is provided for support of older systems only. In order to understand which authorization to use, please read all of the information provided with the software option.

Pro Tools 6.0 Upgrades

iLok.com

The iLok.com Web site is a new tool for iLok users to view and manage their iLoks and iLok authorizations. With the release of Pro Tools 6.0, iLok.com will be used to help upgrading Pro Tools users transition incompatible Floppy Disk authorizations to compatible iLok USB key authorizations.

Floppy Disk Authorizations not Supported with Pro Tools 6.0

Pro Tools plug-ins and optional software released with Pro Tools version 6.0 and higher can no longer authorize using Floppy Disk authorization keys and will not recognized any previously installed Floppy Disk authorizations.

Upgrading Authorizations using iLok.com

Users upgrading to Pro Tools 6.0 or higher that have legacy Digidesign or Digidesign-distributed plug-ins and software options with Floppy Disk-based copy protection registered with Digidesign that have not been updated for iLok, will receive updated iLok authorizations.

Digidesign Customer Service will deposit applicable authorizations at iLok.com, provided the user has an iLok.com account set up and that Digidesign has the iLok.com user ID logged in the customer database. Users can then log onto iLok.com and move the iLok compatible authorizations from the iLok.com account to the iLok USB hardware key.

Registration of the Pro Tools 6.0 Upgrade is required in order to receive iLok compatible updates from Digidesign Customer Service.

iLok.com Registration

To set up an iLok.com account, please go to http://www.ilok.com and register. Users will need to provide their iLok.com user ID on the Pro Tools 6.0 Upgrade registration card, so that it may be added to the users' Digidesign customer record.

You do not need an iLok USB hardware key to register for an iLok.com account and user ID. However, an iLok USB key is required in order to download iLok compatible authorizations that have been deposited to an iLok.com account.

Frequently Asked Questions About iLok

What happens if my iLok stops working?

If an iLok contains only Digidesign authorizations, you can contact Digidesign Customer Service.

If an ilok contains more than just Digidesign supported authorizations (for example, authorizations from other third-party manufacturers), the defective iLok must be sent back to PACE AntiPiracy. PACE can be contacted at 408.979.9774 or via e-mail at support@ilok.com

An iLok USB key was not included with the plug-in I just purchased. Why?

Individual plug-ins do not include an iLok USB key. In order to authorize a plug-in using iLok License Cards, you must have an iLok USB key. The iLok USB key is often included with Pro Tools systems and can be purchased separately from your local Digidesign Dealer or online from the Digidesign Web Store (www.digidesign.com).

I have more than one iLok USB key. Is there a way to combine authorizations onto a single iLok to free up a USB port?

There is currently no way to view or manage authorizations, nor is there a way to merge authorizations on multiple iLoks. However, you can launch Pro Tools and test a protected plug-in to determine if your iLok contains the authorization. Purchasing a powered USB hub will allow you to run multiple iLoks if you do not currently have USB ports available on your system.

Please visit the ilok.com Web site for additional information on future iLok management tools.

Which USB port should I plug the iLok into?

The iLok key should work in any available USB port on your system. This includes the ports on Apple USB keyboards. However, some users have reported problems with their computer failing to recognize the iLok when installed in a keyboard port. If you experience this problem, insert the iLok in one of the available USB ports on the CPU, or use a powered USB hub.

Can I assign a password to my iLok?

Digidesign does not currently support assigning an iLok password. If you attempt to use this feature, you should document your password and make sure not to lose it as there is no way to reset the password at this time and you will need to have the iLok replaced.

Can the iLok USB key be removed to insert the License Card authorization during the authorization process?

No. Please do not remove the iLok at any time during the authorization processes. If you are using a single iLok License Card to authorize multiple products, please do not remove the License Card from the iLok until all iLok-protected plug-ins have been authorized.